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Community CCR_x News

■ **Reminder About Fraud, Waste and Abuse Training**

To comply with the CMS regulation stated below, we require all contracted network pharmacies to complete Compliance FWA training on behalf of our client PDP plans.

The regulation, 42 C.F.R. § 422.503(b)(4)(vi)(C) and § 423.504(b)(4)(vi)(C), states that Medicare Part D Plan Sponsors must establish and implement effective compliance training for the contracting entity's employees, chief executives or other senior administrators, managers, governing body members, and first tier, downstream and related entities. The training must occur at minimum annually and must be made a part of the orientation for a new employee, new first tier, downstream and related entities, and new appointments of a chief executive, manager, or governing body member. *Under these regulations, pharmacies are classified as "downstream" entities.*

As a contracted pharmacy with our Network, it is required that an authorized individual having responsibility for all employees who have been identified as being involved directly or indirectly with the administration or delivery of the Medicare Part D Prescription Drug Benefit, including pharmacists and pharmacy technicians, attest to the completion of this requirement.

Further, you should maintain on site appropriate training attendance logs and be able to provide this to us, upon request, for audit purposes. At a minimum, such logs must include the name and date of training, name of instructor and name and signature of each attendee.

The FWA training materials can be accessed online via the following link:

http://www.mhrx.com/2011/compliance/fraud_waste_and_abuse.aspx

■ **NCPA, Community CCR_x Provide Medicare Audit Tutorial for Pharmacies**

Learn how to protect your pharmacy from costly recoupments and possible exclusion from the Medicare Part D program by viewing "[Medicare Audits: Top 5 Mistakes Pharmacies Can't Afford to Make.](#)"

This online tutorial, developed by the National Community Pharmacists Association and sponsored by Community CCR_x, will show you what top 5 mistakes will raise a 'red flag' during your next Medicare audit as well as how to avoid them.

Plus, participating pharmacies will be able to download tools to help prepare for your next Medicare Part D audit, including:

- Audit Readiness Checklist
- Tips for Identifying Fraudulent Prescriptions

To view the tutorial, visit www.pharmacistelink.com/audits.

Pharmacist Resources

My CCR_x

- [Check My Scorecard](#)
- [Check Status of PA](#)

Formulary Tools

- [Formulary \(Printable\)](#)
- [Formulary \(Searchable\)](#)
- [Formulary Changes, Addendums](#)
- [PA Forms](#)

Claims Processing

- [Payer Sheet](#)
- [Pharmacy Services Manual](#)
- [2011 Quick Reference Guide](#)
- [Fraud, Waste and Abuse](#)
- [MAC Appeal Form \(NEW!\)](#)

Plan Information

- [Community CCR_xSM](#)
- [Order Plan Materials](#)
- [Provider Marketing Guidelines](#)

Patient Care Programs

- [Pharmacy Login \(MirixaProSM\)](#)

Pharmacy Help Desk

1-866-684-5395

1-866-684-5351
(TTY only)

24 hours a day, 7 days a week

www.mhrx.com

experts@mhrx.com