

## In this update:

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## Community CCR<sub>x</sub> News

### ■ 'No Mail Order': Community CCR<sub>x</sub> Submits 2012 Medicare Part D Bid

Last month, Community CCR<sub>x</sub> submitted its bid for the 2012 plan year to the Centers for Medicare & Medicaid Services (CMS). The plan details, including premiums, plan designs, and formularies for all regions will be released in September. However, we can confirm that the 2012 Community CCR<sub>x</sub> PDP plans will not include a mail order option.

Community CCR<sub>x</sub> was founded on a key principle of aligning the interests of the patient, pharmacist and the plan to produce the best outcomes—both in terms of patient care and cost. Community CCR<sub>x</sub> continues to engage pharmacists in the delivery of high-touch, high-quality health care, and we remain committed to delivering prescription drugs through retail pharmacies—not mail order.

### ■ Important Changes to Annual Enrollment Period

This fall, Medicare beneficiaries will face an earlier start to the Annual Enrollment Period. The Annual Enrollment Period is the time of year when Medicare patients can choose to disenroll from, switch, or enroll into a Medicare Part D Plan.

Beginning this year, the Annual Enrollment Period will run from **Oct. 15 through Dec. 7**. This is a change from previous years, when the Annual Enrollment Period took place from Nov. 15 through Dec. 31.

If a beneficiary makes a change to their coverage, the new coverage will take effect on January 1, 2012.

For more information about Medicare Enrollment Periods, read CMS' tip sheet "[Understanding Medicare Enrollment Periods.](#)"

### ■ An Inside Look at Medicare Part D Audits: What Pharmacies Need to Know (Free Online CE)

Medicare pharmacy audits are on the rise and likely to continue with the increased focus on health care spending and reform. With the help of industry experts and pharmacist peers, we'll give you an inside look at what auditors are looking for and how to minimize your pharmacy's risk in an audit situation. Find out what common billing mistakes will raise a red flag during your next Part D audit and how you can protect your pharmacy from costly recoupments. Lastly, learn how technology can be employed to improve record retention, increase claim accuracy, and limit recoupments. [View CE program.](#)

### ■ CCR<sub>x</sub> MTM 2011 Program Cases: Additional Cases Released

Additional CCR<sub>x</sub> MTM 2011 patient cases were released on Friday, July 15. All cases must be completed within 30 days of case assignment.

Visit [www.Mirixa.com](http://www.Mirixa.com) and login to the MirixaPro<sup>SM</sup> platform to serve your patients by the assigned deadline. Patients not serviced by the assigned deadline will be assigned to another provider. Don't lose your patients and additional revenue to another pharmacy providing patient care services.

#### Login Credentials

Your pharmacy needs at least one user with active MirixaPro login credentials and a current e-mail address in his or her MirixaPro profile, or your pharmacy will not receive patient cases.

For general and technical assistance or training support log in to your MirixaPro account, visit the training and support area, and click on 'Contact Support,' or call 1-866-218-6649, 8:30 a.m. - 5:30 p.m. ET, Monday through Friday.

## Pharmacist Resources

### My CCR<sub>x</sub>

- [Check My Scorecard](#)
- [Check Status of PA](#)

### Formulary Tools

- [Formulary \(Printable\)](#)
- [Formulary \(Searchable\)](#)
- [Formulary Changes, Addendums](#)
- [PA Forms](#)

### Claims Processing

- [Payer Sheet](#)
- [Pharmacy Services Manual](#)
- [2011 Quick Reference Guide](#)
- [Fraud, Waste and Abuse](#)
- [MAC Appeal Form \(NEW!\)](#)

### Plan Information

- [Community CCR<sub>x</sub><sup>SM</sup>](#)
- [Order Plan Materials](#)
- [Provider Marketing Guidelines](#)

### Patient Care Programs

- [Pharmacy Login \(MirixaPro<sup>SM</sup>\)](#)

### Pharmacy Help Desk

1-866-684-5395

1-866-684-5351  
(TTY only)

24 hours a day, 7 days a week

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