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Community CCR_x News

■ New Process for LIS Cost-Sharing Adjustments

Beginning June 1, 2011, Community CCR_x will utilize a new process to handle low-income subsidy (LIS) cost-sharing adjustments to pharmacies. The process will be administered by Medco, which serves as the current claims processor for Community CCR_x Medicare Prescription Drug Plans.

LIS cost-sharing adjustments occur as a result of a Part D plan receiving retroactive data showing a patient's change in subsidy level or care setting. For example, a claim for a newly admitted dual-eligible LTC patient initially may adjudicate with a copay. However, that copay likely would be adjusted once a Part D plan receives data from Medicare showing the patient's institutionalized status.

Prospective Program (NEW!)

Under the new **Prospective Attestation Program**, participating pharmacies automatically will be reimbursed for claim adjustments resulting from subsidy-level cost-sharing changes. This program is a good idea for pharmacies that always waive copays for LIS beneficiaries because it expedites the payment to the pharmacy and reduces the administrative burden.

Retrospective Program

If a pharmacy does not enroll in the Prospective Program, it will automatically default to the Retrospective Program. Under this program, pharmacies must review, on a bi-weekly basis, every claim for LIS beneficiaries and advise Medco, within 30 days of receipt, whom to reimburse the copayment. If no response is received within 30 days, **the payment will go to the patient.**

Pharmacies received a fax from Medco in May with an attestation form to complete and return by mail to enroll in the new Prospective Program. **Note: Pharmacies will remain on the Retrospective Program until Medco receives a signed attestation from the pharmacy.**

If you have any questions about this new process, please contact the MemberHealth Network Operations Team at PharmacyNetOps@UniversalAmerican.com.

Medicare & Medicaid News

■ Give Dads a Little 'Extra Help' this Father's Day

This Father's Day, encourage your patients to give a gift that's better than cards, a neck tie, or a new fishing lure. Encourage them to talk with their dads about applying for *Extra Help* with their prescription drug costs.

Extra Help—available through Social Security—could pay part of the monthly premiums, annual deductibles, and prescription co-payments. That *Extra Help* is worth an average of almost \$4,000 a year to those who qualify.

To learn more about the Medicare prescription drug plans and special enrollment periods, visit www.medicare.gov or call 1-800-MEDICARE (1-800-633-4227; TTY 1-877-486-2048).

To learn more about the *Extra Help* from Social Security, visit www.socialsecurity.gov.

Pharmacist Resources

My CCR_x

- [Check My Scorecard](#)
- [Check Status of PA](#)

Formulary Tools

- [Formulary \(Printable\)](#)
- [Formulary \(Searchable\)](#)
- [Formulary Changes, Addendums](#)
- [PA Forms](#)

Claims Processing

- [Payer Sheet](#)
- [Pharmacy Services Manual](#)
- [2011 Quick Reference Guide](#)
- [Fraud, Waste and Abuse](#)
- [MAC Appeal Form \(NEW!\)](#)

Plan Information

- [Community CCR_xSM](#)
- [Order Plan Materials](#)
- [Provider Marketing Guidelines](#)

Patient Care Programs

- [Pharmacy Login \(MirixaProSM\)](#)

Pharmacy Help Desk

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