

## In this update:

- [Community CCR<sub>x</sub> News](#)
- [Ask the Experts](#)

## Community CCR<sub>x</sub> News

### ■ CCR<sub>x</sub> MTM 2011 Program Cases: Additional Cases Released

Additional CCR<sub>x</sub> MTM 2011 patient cases were released on Monday, May 16. All cases must be completed within 30 days of case assignment.

Visit [www.Mirixa.com](http://www.Mirixa.com) and login to the MirixaPro<sup>SM</sup> platform to serve your patients by the assigned deadline. Patients not serviced by the assigned deadline will be assigned to another provider. Don't lose your patients and additional revenue to another pharmacy providing patient care services.

#### Login Credentials

Your pharmacy needs at least one user with active MirixaPro login credentials and a current e-mail address in his or her MirixaPro profile, or your pharmacy will not receive patient cases.

For general and technical assistance or training support, log in to your MirixaPro account, visit the Training and Support area, and click on 'Contact Support,' or call 1-866-218-6649, 8:30-5:30 p.m. ET, Monday through Friday.

### ■ News from NCPA: Deadline to Complete NCPA Digest Survey is May 31

Every year, NCPA collects data on the financial state of independent community pharmacy for the annual publication of the *NCPA Digest*, sponsored by Cardinal Health. The *Digest* is the most comprehensive analysis of the \$93 billion independent community pharmacy marketplace available.

**The deadline to complete the *Digest* survey is May 31.** As a reminder, all survey participants will receive a free benchmarking analysis, comparing their pharmacy against all other independent community pharmacies that submit data.

Complete the survey [online](#).

## Ask the Experts

### ■ Q: What is a Transition Supply?

A: A Transition Supply is a limited amount of a Part D drug that is either not covered on a plan's formulary or covered on a plan's formulary but requires Prior Authorization or Step Therapy under the plan's utilization management rules. Medicare Part D enrollees may be [eligible](#) for a Transition Supply in order to provide sufficient time to work with their health care providers to change to a formulary alternative or request a formulary exception.

**It is important to note that transition and emergency supplies will process automatically at the point of sale.** If the TelePAID<sup>®</sup> system determines that a member is eligible for a Transition Supply (at retail or long term care) or an emergency supply (at long term care), the claim is automatically paid with the message "Transition Fill" or "Emergency Fill", respectively. This message will appear as a Paid Claim message. Check with your software vendor to determine how to view these messages in your system.

Pharmacies must continue to contact Pharmacy Services for transition supplies for members who experience an unplanned level of care change (e.g., discharged to or from a nursing home or discharged to or from the hospital). If a patient is outside the first 90 days of coverage under a new plan, the following **secondary** messaging may be returned: **"IF LEVEL OF CARE CHANGE, CALL HELP DESK"**.

For more information about [Transition Supplies](#), including information about who is eligible to receive a Transition Supply, please visit the [Frequently Asked Questions](#) page on our Web site.

## Pharmacist Resources

### My CCR<sub>x</sub>

- [Check My Scorecard](#)
- [Check Status of PA](#)

### Formulary Tools

- [Formulary \(Printable\)](#)
- [Formulary \(Searchable\)](#)
- [Formulary Changes, Addendums](#)
- [PA Forms](#)

### Claims Processing

- [Payer Sheet](#)
- [Pharmacy Services Manual](#)
- [2011 Quick Reference Guide](#)
- [Fraud, Waste and Abuse](#)
- [MAC Appeal Form \(NEW!\)](#)

### Plan Information

- [Community CCR<sub>x</sub><sup>SM</sup>](#)
- [Order Plan Materials](#)
- [Provider Marketing Guidelines](#)

### Patient Care Programs

- [Pharmacy Login \(MirixaPro<sup>SM</sup>\)](#)

### Pharmacy Help Desk

1-866-684-5395

1-866-684-5351  
(TTY only)

24 hours a day, 7 days a week

[www.mhrx.com](http://www.mhrx.com)  
[experts@mhrx.com](mailto:experts@mhrx.com)

For pharmacist use only.

4023F\_RX\_CCRxUpdate052711\_0511 IA 05/26/2011