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SURVEY FINDS MEMBERHEALTH'S PART D PLAN #1 IN CUSTOMER SATISFACTION

CLEVELAND – MemberHealth CCRx Medicare Part D Prescription Drug Plan (PDP) was named number one in overall customer satisfaction by Wilson Health Information, one of the nation's leading independent consumer insights firms.

In the 2007 WilsonRx® Survey, CCRx was compared to the top plans evaluated across the 32 PDP markets in the continental United States. The results are based on responses from a national survey of 33,531 heads of households—the largest study of its kind. Of these participants, more than 11,500 were enrolled in Medicare and more than 4,500 were enrolled in Part D. MemberHealth CCRx Medicare Prescription Drug Plan is a collaboration of three companies: MemberHealth Inc., Computer Sciences Corporation and the National Community Pharmacists Association (NCPA). CCRx is one of the largest and most popular national providers of Medicare Part D prescription drug coverage.

The survey targeted topic areas including:

- Types of pharmacies participants used and why
- How these pharmacies compared to their expectations overall
- Actual versus preferred methods of filling prescriptions
- Generics pricing
- Time spent at the pharmacy
- Satisfaction with counseling

Pharmacy-based questions included the ability to trust the pharmacist, accuracy of prescriptions, convenience and professionalism.

Charles E. Hallberg, president and CEO of MemberHealth, said he attributes the high satisfaction among Medicare beneficiaries to a variety of factors: affordable plans, MemberHealth's responsive customer service, its broad list of covered drugs, generic incentive programs that save beneficiaries money, and MemberHealth empowering pharmacists to counsel Medicare beneficiaries on their drug regimens.

“We have dealt the pharmacists back into the healthcare equation. In our plans, they are viewed as trusted healthcare advisors. We encourage our network pharmacists to help patients understand their drug regimen and advise them on ways to save money, while managing their health,” Hallberg said. “We've given Medicare beneficiaries what they've asked for: someone they trust, in their communities, to help them understand the complicated nature of prescription drugs. This award affirms our belief that this is the right way to provide a prescription drug benefit.”

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The Medicare Part D survey participants also reported on plan features they reviewed before enrolling and what they considered the most important of those features. Plan features included premiums, cost and coverage of current drugs, coverage of drugs that may be needed in the future, access to preferred pharmacies and a company they trust. Dollar limits and perception of overall savings with Medicare Part D were also measured in addition to recommendations from their pharmacies.

The various measured aspects of the survey brought positive feedback because of commitment from not only MemberHealth, but also its partners CSC and NCPA. Dr. Robert Wah, vice president and chief medical officer of CSC, said CSC has a long history of serving seniors in the Medicare program.

“In CCRx, we work directly with Medicare beneficiaries, helping them choose a prescription drug plan, enrolling them in plan, answering their questions and resolving their problems,” Wah said. “CSC is delighted with our association with MemberHealth — we are both focused on, and absolutely committed to, providing seniors with medical help that meets their needs. It’s gratifying to have MemberHealth’s and CSC’s work recognized in this way.”

Jim Wilson, president of Wilson Health Information, said that MemberHealth CCRx members most frequently reported that they chose their plan based upon recommendations by their pharmacy, compared to all other plans, particularly plans sponsored by health insurers. Also, members reported that access to their preferred pharmacy was the most important feature they considered when selecting their plan.

Bruce Roberts, CEO of NCPA, said CCRx was designed to align the interests of beneficiaries, pharmacies, and the Part D program. The top rating by consumers is gratifying but not surprising, he said.

“Seniors appreciate value and service from their pharmacy, and MemberHealth CCRx is designed to empower pharmacies participating in the plan to provide high-quality, cost-effective pharmacy care,” Roberts said.

About CSC: Computer Sciences Corporation is a leading global IT services company. CSC’s mission is to provide customers in industry and government with solutions crafted to meet their specific challenges and enable them to profit from the advanced use of technology. With approximately 77,000 employees, CSC provides innovative solutions for customers around the world by applying leading technologies and CSC’s own advanced capabilities. These include systems design and integration; IT and business process outsourcing; applications software development; Web and application hosting; and management consulting. Headquartered in El Segundo, Calif., CSC reported revenue of \$14.7 billion for the 12 months ended Dec. 29, 2006. For more information, visit the company’s Web site at www.csc.com

About NCPA: The National Community Pharmacists Association, founded in 1898, represents the nation’s community pharmacists, including the owners of more than 24,000 pharmacies. The nation’s independent pharmacies, independent pharmacy franchises, and independent chains dispense nearly half of the nation’s retail prescription medicines.

About Wilson Health Information LLC: Wilson Health Information, LLC, an independent, privately owned healthcare consumer Research Company providing unique insight into healthcare satisfaction issues. For information, contact Jim Wilson at (215) 862- 4581.

About MemberHealth: MemberHealth, Inc. (MHRx) is a leading prescription benefits manager and national Medicare Part D Prescription Drug Plan sponsor, offering Medicare prescription drug plans in 50 states, District of Columbia, Puerto Rico and the U.S. Virgin Islands. MHRx has more than 61,000 pharmacies in its pharmacy network and covers 98 percent of the top 100 medications taken by Medicare beneficiaries.

MHRx established its reputation as a visionary provider of prescription drug benefits for insured and self-insured groups and discount prescription programs across the country, by focusing on strengthening the relationships between patients, their pharmacists and physicians, which ensures that patients can take medicines with confidence and save money.

In 2006, MHRx was ranked #10 on the Inc. 500 list of fastest-growing, privately held companies in the country. MHRx received the Weatherhead 100 Centurion Award in 2006, honoring the fastest-growing Northeast Ohio companies with net sales of more than \$100 million in 2005. For more information, visit www.mhrx.com or www.communitycarerx.com.

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